UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): August 31, 2020

Zoom Video Communications, Inc.

(Exact name of Registrant as Specified in Its Charter)

Delaware (State or Other Jurisdiction of Incorporation) 001-38865

(Commission File Number)

55 Almaden Boulevard, 6th Floor San Jose, California (Address of Principal Executive Offices)

95113

61-1648780

(IRS Employer

Identification No.)

(Zip Code)

(888) 799-9666

(Registrant's Telephone Number, Including Area Code)

Not Applicable

(Former Name or Former Address, if Changed Since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instructions A.2. below):

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Class A Common Stock, \$0.001 par value per share	ZM	The Nasdaq Global Select Market

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company \boxtimes

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 2.02 Results of Operations and Financial Condition

On August 31, 2020, Zoom Video Communications, Inc. (the "Company") issued a press release announcing its financial results for the three months ended July 31, 2020. A copy of the press release is furnished as Exhibit 99.1 to this report and is incorporated by reference.

The information contained in this report, including Exhibit 99.1 attached hereto, is furnished and shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or subject to the liabilities of that section. The information shall not be deemed incorporated by reference into any other filing with the Securities and Exchange Commission made by the Company regardless of any general incorporation language in such filing, except as shall be expressly set forth by specific reference in such filing.

Item 9.01 Financial Statements and Exhibits

(d) Exhibits	
Exhibit No.	Description
99.1	Press release dated August 31, 2020 of Zoom Video Communications, Inc.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Zoom Video Communications, Inc.

Dated: August 31, 2020

By:

Kelly Steckelberg Chief Financial Officer

/s/ Kelly Steckelberg

Zoom Reports Second Quarter Results for Fiscal Year 2021

- Second quarter total revenue of \$663.5 million, up 355% year-over-year
- Number of customers contributing more than \$100,000 in TTM revenue up 112% year-over-year
- Approximately 370,200 customers with more than 10 employees, up 458% year-over-year

SAN JOSE, California – August 31, 2020 – Zoom Video Communications, Inc. (NASDAQ: ZM), a leading provider of video-first unified communications, today announced financial results for the quarter ended July 31, 2020.

"Organizations are shifting from addressing their immediate business continuity needs to supporting a future of working anywhere, learning anywhere, and connecting anywhere on Zoom's video-first platform. At Zoom, we strive to deliver a world-class, frictionless, and secure communication experience for our customers across locations, devices, and use cases," said Zoom founder and CEO, Eric S. Yuan. "Our ability to keep people around the world connected, coupled with our strong execution, led to revenue growth of 355% year-over-year in Q2 and enabled us to increase our revenue outlook to approximately \$2.37 billion to \$2.39 billion for FY21, or 281% to 284% increase year-over-year."

Second Quarter Fiscal Year 2021 Financial Highlights:

- **Revenue:** Total revenue for the quarter was \$663.5 million, up 355% year-over-year.
- **Income from Operations and Operating Margin:** GAAP income from operations for the quarter was \$188.1 million, compared to \$2.3 million in the second quarter of fiscal year 2020. After adjusting for stock-based compensation expense and related payroll taxes, expenses related to charitable donation of common stock, and acquisition-related expenses, non-GAAP income from operations for the second quarter was \$277.0 million, up from \$20.7 million in the second quarter of fiscal year 2020. For the second quarter, GAAP operating margin was 28.3% and non-GAAP operating margin was 41.7%.
- Net Income and Net Income Per Share: GAAP net income attributable to common stockholders for the quarter was \$185.7 million, or \$0.63 per share, compared to GAAP net income attributable to common stockholders of \$5.5 million, or \$0.02 per share in the second quarter of fiscal year 2020.

Non-GAAP net income for the quarter was \$274.8 million, after adjusting for stock-based compensation expense and related payroll taxes, expenses related to charitable donation of common stock, acquisition-related expenses, and undistributed earnings attributable to participating securities. Non-GAAP net income per share was \$0.92. In the second quarter of fiscal year 2020, non-GAAP net income was \$24.0 million, or \$0.08 per share.

- Cash: Total cash, cash equivalents, and marketable securities as of July 31, 2020 was \$1.5 billion.
- **Cash Flow:** Net cash provided by operating activities was \$401.3 million for the quarter, compared to \$31.2 million in the second quarter of fiscal year 2020. Free cash flow was \$373.4 million, compared to \$17.1 million in the second quarter of fiscal year 2020.

Customer Metrics: Drivers of total revenue include acquiring new customers and expanding across existing customers. At the end of the second quarter of fiscal year 2021, Zoom had:

- Approximately 370,200 customers with more than 10 employees, up approximately 458% from the same quarter last fiscal year.
- 988 customers contributing more than \$100,000 in trailing 12 months revenue, up approximately 112% from the same quarter last fiscal year.
- A trailing 12-month net dollar expansion rate in customers with more than 10 employees above 130% for the 9th consecutive quarter.

Financial Outlook: Zoom is providing the following guidance for its third quarter fiscal year 2021 and its full fiscal year 2021.

• Third Quarter Fiscal Year 2021: Total revenue is expected to be between \$685.0 million and \$690.0 million and non-GAAP income from operations is expected to be between \$225.0 million and \$230.0 million. Non-GAAP

diluted EPS is expected to be between \$0.73 and \$0.74 with approximately 300 million non-GAAP weighted average shares outstanding.

• Full Fiscal Year 2021: Total revenue is expected to be between \$2.37 billion and \$2.39 billion. This revenue outlook takes into consideration the demand for remote work solutions for businesses. It also assumed increased churn in the second half of the fiscal year when compared to historic churn levels due to a higher percentage of customers who purchased monthly subscriptions in the first quarter. Non-GAAP income from operations is expected to be between \$730.0 million and \$750.0 million. Non-GAAP diluted EPS is expected to be between \$2.40 and \$2.47 with approximately 300 million non-GAAP weighted average shares outstanding.

Additional information on Zoom's reported results, including a reconciliation of the non-GAAP results to their most comparable GAAP measures, is included in the financial tables below. A reconciliation of non-GAAP guidance measures to corresponding GAAP measures is not available on a forward-looking basis without unreasonable effort due to the uncertainty of expenses that may be incurred in the future.

A supplemental financial presentation and other information can be accessed through Zoom's investor relations website at investors.zoom.us.

Zoom Video Earnings Call

Zoom will host a Zoom Video Webinar for investors on August 31, 2020 at 2:30 p.m. Pacific Time / 5:30 p.m. Eastern Time to discuss the company's financial results and business highlights. Investors are invited to join the Zoom Video Webinar by visiting: https://investors.zoom.us/

About Zoom

Zoom Video Communications, Inc. (NASDAQ: ZM) brings teams together to get more done in a frictionless and secure video environment. Our easy, reliable, and innovative video-first unified communications platform provides video meetings, voice, webinars, and chat across desktops, phones, mobile devices, and conference room systems. Zoom helps enterprises create elevated experiences with leading business app integrations and developer tools to create customized workflows. Founded in 2011, Zoom is headquartered in San Jose, California, with offices around the world. Visit zoom.com and follow @zoom_us.

Forward-Looking Statements

This press release contains express and implied "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. In some cases, you can identify forward-looking statements by terms such as "anticipate," "believe," "estimate," "expect," "intend," "may," "might," "plan," "project," "will," "would," "should," "could," "can," "predict," "potential," "target," "explore," "continue," or the negative of these terms, and similar expressions intended to identify forward-looking statements. However, not all forward-looking statements contain these identifying words. These statements may relate to our market size and trends, our growth strategy, and our financial outlook, including our guidance for the third quarter fiscal year 2021 and full fiscal year 2021. By their nature, these statements are subject to numerous uncertainties and risks, including factors beyond our control, that could cause actual results, performance or achievement to differ materially and adversely from those anticipated or implied in the statements. These assumptions, uncertainties and risks include that, among others, our business, financial results and prospects would be harmed by any decline in new customers and hosts, renewals or upgrades, our limited operating history makes it difficult to evaluate our prospects and future results of operations, we operate in competitive markets, we do not expect to sustain our revenue growth rate in the future, there is continued uncertainty regarding the extent and duration of the impact of COVID-19 and the responses of government and private industry thereto, as well as the impact of COVID-19 on the overall economic environment, any or all of which will have an impact on demand for remote work solutions for businesses as well as overall distributed, face-toface interactions and collaboration using Zoom, our business would be harmed by any significant interruptions, delays or outages in services from our colocated data centers, and failures in internet infrastructure or interference with broadband access could cause current or potential users to believe that our systems are unreliable. Additional risks and uncertainties that could cause actual outcomes and results to differ materially from those contemplated by the forward-looking statements are included under the caption "Risk Factors" and elsewhere in our most recent filings with the Securities and Exchange Commission (the "SEC"), including our quarterly report on Form 10-Q for the quarter ended April 30, 2020. Forward-looking statements speak only as of the date the statements are made and are based on information available to Zoom at the time those statements are made and/or management's good faith belief as of that time with respect to future events. Zoom assumes no obligation to update forward-looking statements to reflect events or circumstances after the date they were made, except as required by law.

Non-GAAP Financial Measures

Zoom has provided in this press release financial information that has not been prepared in accordance with generally accepted accounting principles in the United States ("GAAP"). Zoom uses these non-GAAP financial measures internally in analyzing

its financial results and believes that use of these non-GAAP financial measures is useful to investors as an additional tool to evaluate ongoing operating results and trends and in comparing Zoom's financial results with other companies in its industry, many of which present similar non-GAAP financial measures.

Non-GAAP financial measures are not meant to be considered in isolation or as a substitute for comparable GAAP financial measures and should be read only in conjunction with Zoom's condensed consolidated financial statements prepared in accordance with GAAP. A reconciliation of Zoom's historical non-GAAP financial measures to the most directly comparable GAAP measures has been provided in the financial statement tables included in this press release, and investors are encouraged to review the reconciliation.

Non-GAAP Income From Operations and Non-GAAP Operating Margins. Zoom defines non-GAAP income from operations as income from operations excluding stock-based compensation expense and related payroll taxes, acquisition-related expenses, and expenses related to charitable donation of common stock. Zoom excludes stock-based compensation expense and expenses related to charitable donation of common stock because they are non-cash in nature and excluding these expenses provides meaningful supplemental information regarding Zoom's operational performance and allows investors the ability to make more meaningful comparisons between Zoom's operating results and those of other companies. Zoom excludes the amount of employer payroll taxes related to employee stock plans, which is a cash expense, because we believe that excluding this item provides meaningful supplemental information regarding operational performance. In particular, this expense is dependent on the price of our common stock and other factors that are beyond our control and do not correlate to the operation of the business. Zoom views acquisition-related expenses when applicable, such as amortization of acquired intangible assets, transaction costs, and acquisition-related retention payments that are directly related to business combinations as events that are not necessarily reflective of operational performance during a period. In particular, Zoom believes the consideration of measures that exclude such expenses can assist in the comparison of operational performance in different periods which may or may not include such expenses and expenses and expenses in the industry.

Non-GAAP Net Income and Non-GAAP Net Income Per Share, Basic and Diluted. Zoom defines non-GAAP net income and non-GAAP net income per share, basic and diluted, as GAAP net income attributable to common stockholders and GAAP net income per share attributable to common stockholders, basic and diluted, respectively, adjusted to exclude stock-based compensation expense and related payroll taxes, acquisition-related expenses, expenses related to charitable donation of common stock, and undistributed earnings attributable to participating securities. Zoom excludes undistributed earnings attributable to participating securities because they are considered by management to be outside of Zoom's core operating results, and excluding them provides investors and management with greater visibility to the underlying performance of Zoom's business operations, facilitates comparison of its results with other periods and may also facilitate comparison with the results of other companies in the industry.

In order to calculate non-GAAP net income per share, basic and diluted, Zoom uses a non-GAAP weighted-average share count. Zoom defines non-GAAP weighted-average shares used to compute non-GAAP net income per share, basic and diluted, as GAAP weighted average shares used to compute net income per share attributable to common stockholders, basic and diluted, adjusted to reflect the common stock issued in connection with the IPO, including the concurrent private placement, that are outstanding as of the end of the period as if they were outstanding as of the beginning of the period for comparability.

Free Cash Flow. Zoom defines free cash flow as GAAP net cash provided by operating activities less purchases of property and equipment. Zoom considers free cash flow to be a liquidity measure that provides useful information to management and investors regarding net cash provided by operating activities and cash used for investments in property and equipment required to maintain and grow the business.

Customer Metrics

Zoom defines a customer as a separate and distinct buying entity, which can be a single paid host or an organization of any size (including a distinct unit of an organization) that has multiple paid hosts.

Zoom calculates net dollar expansion rate as of a period end by starting with the annual recurring revenue ("ARR") from all customers with more than 10 employees as of 12 months prior ("Prior Period ARR"). Zoom defines ARR as the annualized revenue run rate of subscription agreements from all customers at a point in time. We then calculate the ARR from these customers as of the current period end ("Current Period ARR"), which includes any upsells, contraction, and attrition. Zoom divides the Current Period ARR by the Prior Period ARR to arrive at the net dollar expansion rate. For the trailing 12 months calculation, Zoom takes an average of the net dollar expansion rate over the trailing 12 months.

Press Relations

Colleen Rodriguez Global Media Relations Lead for Zoom press@zoom.us

Investor Relations

Tom McCallum Head of Investor Relations for Zoom investors@zoom.us

Zoom Video Communications, Inc. Condensed Consolidated Balance Sheets (Unaudited, in thousands)

		As of		
	July 3 2020		January 31, 2020	
Assets				
Current assets:				
Cash and cash equivalents	\$ 7	748,944 \$	283,134	
Marketable securities	7	732,995	572,060	
Accounts receivable, net	2	95,330	120,435	
Deferred contract acquisition costs, current	1	11,545	44,885	
Prepaid expenses and other current assets	3	343,288	75,008	
Total current assets	2,2	232,102	1,095,522	
Deferred contract acquisition costs, noncurrent	1	52,595	46,245	
Property and equipment, net		91,291	57,138	
Operating lease right-of-use assets		65,295	68,608	
Goodwill		24,340	—	
Other assets, noncurrent		59,318	22,332	
Total assets	\$ 2,6	524,941 \$	1,289,845	
Liabilities and stockholders' equity				
Current liabilities:				
Accounts payable	\$	12,615 \$	1,596	
Accrued expenses and other current liabilities	5	60,188	122,692	
Deferred revenue, current	7	/14,523	209,542	
Total current liabilities	1,2	287,326	333,830	
Deferred revenue, noncurrent		28,090	20,994	
Operating lease liabilities, noncurrent		63,105	64,792	
Other liabilities, noncurrent		47,608	36,286	
Total liabilities	1,4	26,129	455,902	
Stockholders' equity:				
Preferred stock				
Common stock		283	277	
Additional paid-in capital	C	265	832,705	
Accumulated other comprehensive income		2,772	809	
Retained earnings	-	2,772	152	
-				
Total stockholders' equity		.98,812	833,943	
Total liabilities and stockholders' equity	\$ 2,6	524,941 \$	1,289,845	

Note: The amount of unbilled accounts receivable included within accounts receivable, net on the condensed consolidated balance sheets was \$20.5 million and \$12.5 million as of July 31, 2020 and January 31, 2020, respectively.

Zoom Video Communications, Inc. Condensed Consolidated Statements of Operations (Unaudited, in thousands, except share and per share amounts)

	Three Months Ended July 31,					Six Months Ended July 31,				
		2020		2019		2020		2019		
Revenue	\$	663,520	\$	145,826	\$	991,687	\$	267,814		
Cost of revenue		192,271		27,900		295,978		52,004		
Gross profit		471,249		117,926		695,709		215,810		
Operating expenses:										
Research and development		42,734		15,054		69,123		28,837		
Sales and marketing		159,173		79,652		280,729		143,693		
General and administrative		81,238		20,955		134,368		39,458		
Total operating expenses		283,145		115,661		484,220		211,988		
Income from operations		188,104		2,265		211,489		3,822		
Interest income and other, net		2,081		4,492		7,871		5,465		
Net income before provision for income taxes		190,185		6,757		219,360		9,287		
Provision for income taxes		4,196		1,216		6,296		1,532		
Net income		185,989		5,541		213,064		7,755		
Undistributed earnings attributable to participating securities		(247)		(20)		(305)		(2,794)		
Net income attributable to common stockholders	\$	185,742	\$	5,521	\$	212,759	\$	4,961		
Net income per share attributable to common stockholders:										
Basic	\$	0.66	\$	0.02	\$	0.76	\$	0.03		
Diluted	\$	0.63	\$	0.02	\$	0.72	\$	0.02		
Weighted-average shares used in computing net income per share attributable to common stockholders:										
Basic		282,850,805		271,813,141		281,394,901		192,130,510		
Diluted		297,162,309		292,185,665		296,408,229	_	215,774,619		

Zoom Video Communications, Inc. Condensed Consolidated Statements of Cash Flows (Unaudited, in thousands)

	Three Months Ended July 31,			Six Months Ended July 31,			
		2020		2019	2020		2019
Cash flows from operating activities:							
Net income	\$	185,989	\$	5,541	\$ 213,064	\$	7,755
Adjustments to reconcile net income to net cash provided by operating activities:							
Stock-based compensation expense		56,855		18,075	85,632		24,737
Amortization of deferred contract acquisition costs		24,494		8,607	40,781		16,026
Charitable donation of common stock		22,312		—	23,312		_
Provision for accounts receivable allowances		11,091		1,865	14,959		2,693
Depreciation and amortization		6,475		3,850	11,814		7,174
Non-cash operating lease cost		2,349		1,583	4,597		3,116
Remeasurement gain on equity investment		—		—	(2,538)		
Other		911		(771)	2,028		(514
Changes in operating assets and liabilities:							
Accounts receivable		(54,425)		(19,258)	(196,926)		(35,361
Prepaid expenses and other assets		(4,649)		(14,980)	(53,729)		(23,597
Deferred contract acquisition costs		(88,936)		(19,266)	(213,790)		(33,700
Accounts payable		9,115		(7,156)	10,871		(2,783
Accrued expenses and other liabilities		34,744		22,700	202,066		34,923
Deferred revenue		196,287		32,677	519,149		56,234
Operating lease liabilities, net		(1,266)		(2,295)	(979)		(3,295
Net cash provided by operating activities		401,346		31,172	 660,311		53,408
Cash flows from investing activities:							
Purchases of marketable securities		(277,336)		(455,175)	(484,882)		(478,487
Maturities of marketable securities		150,324		22,050	287,338		50,940
Sales of marketable securities		10,284			36,897		_
Purchases of property and equipment		(27,981)		(14,040)	(35,253)		(20,937
Cash paid for acquisition, net of cash acquired		(26,486)		_	(26,486)		_
Purchase of equity investment		—			(8,000)		
Purchase of convertible promissory note		—			(5,000)		
Purchase of intangible assets		(1,332)			(1,494)		
Collections of employee loans		—		_	1,319		_
Net cash used in investing activities		(172,527)		(447,165)	(235,561)		(448,484
Cash flows from financing activities:							
Proceeds from employee equity transactions to be remitted to employees and tax authorities, net		15,925		_	234,465		_
Proceeds from issuance of common stock for employee stock purchase plan		20,760		_	20,760		
Proceeds from exercise of stock options, net of repurchases		7,831		410	17,417		2,191
Proceeds from initial public offering and private placement, net of underwriting discounts and commissions and other offering costs		_		(524)			542,947
Net cash provided by (used in) financing activities		44,516		(114)	272,642		545,138
Net increase (decrease) in cash, cash equivalents, and restricted cash		273,335	-	(416,107)	 697,392		150,062
Cash, cash equivalents, and restricted cash – beginning of period		758,139		632,137	334,082		65,968
Cash, cash equivalents, and restricted cash – end of period	\$	1,031,474	\$	216,030	\$ 1,031,474	\$	216,030

Zoom Video Communications, Inc. Reconciliation of GAAP to Non-GAAP Measures (Unaudited, in thousands, except share and per share amounts)

Z020 GAAP income from operations \$ 188,104 Add: \$ Stock-based compensation expense and related payroll taxes 61,602 Charitable donation of common stock 22,312 Acquisition-related expenses 4,942	2019 2,265 18,469	2020 \$ 211,489 91,848	\$ 2019 3,822
Add:Stock-based compensation expense and related payroll taxes61,602Charitable donation of common stock22,312Acquisition-related expenses4,942			\$ 3,822
Stock-based compensation expense and related payroll taxes61,602Charitable donation of common stock22,312Acquisition-related expenses4,942	18,469	91,848	
Charitable donation of common stock22,312Acquisition-related expenses4,942	18,469	91,848	
Acquisition-related expenses 4,942			25,131
		23,312	_
		4,942	 _
Non-GAAP income from operations \$ 276,960 \$	20,734	\$ 331,591	\$ 28,953
GAAP net income attributable to common stockholders \$ 185,742 \$	5,521	\$ 212,759	\$ 4,961
Add:			
Stock-based compensation expense and related payroll taxes 61,602	18,469	91,848	25,131
Charitable donation of common stock 22,312	—	23,312	—
Acquisition-related expenses 4,942	_	4,942	—
Undistributed earnings attributable to participating securities 247	20	305	2,794
Non-GAAP net income\$274,845\$	24,010	\$ 333,166	\$ 32,886
Net income per share - basic and diluted:			
GAAP net income per share - basic \$ 0.66 \$	0.02	\$ 0.76	\$ 0.03
GAAP net income per share - diluted \$ 0.63	0.02	\$ 0.72	\$ 0.02
Non-GAAP net income per share - basic\$0.97\$	0.09	\$ 1.18	\$ 0.12
Non-GAAP net income per share - diluted\$0.92\$	0.08	\$ 1.12	\$ 0.11
GAAP weighted-average shares used to compute net income per share - basic 282,850,805	271,813,141	281,394,901	192,130,510
Add:			
Non-GAAP unweighted adjustment for common stock issued in connection with IPO —		_	75,590,307
Non-GAAP weighted-average shares used to compute net income per share - basic282,850,805	271,813,141	281,394,901	 267,720,817
GAAP weighted-average shares used to compute net income per share - diluted 297,162,309	292,185,665	296,408,229	 215,774,619
Add: Non-GAAP unweighted adjustment for common stock issued in connection with IPO —	_	_	75,590,307
Non-GAAP weighted-average shares used to compute net income per share - diluted297,162,309	292,185,665	296,408,229	 291,364,926
Net cash provided by operating activities \$ 401,346	31,172	\$ 660,311	\$ 53,408
Less:			
Purchases of property and equipment (27,981)	(14,040)	(35,253)	 (20,937)
Free cash flow (non-GAAP) \$ 373,365 \$	17,132	\$ 625,058	\$ 32,471
Net cash used in investing activities\$ (172,527)	(447,165)	\$ (235,561)	\$ (448,484)
Net cash provided by (used in) financing activities\$ 44,516	(114)	\$ 272,642	\$ 545,138