



## New generative AI-powered Zoom IQ features are now available to Zoom users via free trials

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### Zoom IQ meeting summary and chat compose features allow users to quickly summarize Zoom Meetings without recording and draft content in Zoom Team Chat

SAN JOSE, Calif., June 05, 2023 (GLOBE NEWSWIRE) -- Today [Zoom Video Communications, Inc.](#) (NASDAQ: ZM) launched key features of Zoom IQ, a smart companion that empowers collaboration and unlocks people's potential through generative AI. Now available through free trials for customers in select plans,<sup>1</sup> the Zoom Meeting summary and Zoom Team Chat compose features will help teams improve productivity, balance workday priorities, and collaborate more effectively.

"With the introduction of these new capabilities in Zoom IQ, an incredible generative AI assistant, teams can further enhance their productivity for everyday tasks, freeing up more time for creative work and expanding collaboration," said Smita Hashim, chief product officer at Zoom. "There is no one-size-fits-all approach to large language models, and with Zoom's federated approach to AI, we are able to bring powerful capabilities to our customers and users through Zoom's own models as well as our partners' models."

Zoom's federated approach to AI leverages its own proprietary large language AI models, those from leading AI companies — such as OpenAI and Anthropic — and select customers' own models. With this flexibility to incorporate multiple types of models, Zoom's goal is to provide the most value for its customers' diverse needs.

The first set of Zoom IQ capabilities is now generally available to Zoom customers in select plans as free trials:

- **Meeting summary:** Zoom Meeting hosts can now create a summary powered by Zoom's own large language models and share it via Zoom Team Chat and email without recording the conversation. Hosts receive automated summaries and can share them with attendees and those who didn't attend to improve team collaboration and speed up productivity.
- **Chat compose:** Zoom Team Chat users can now use the generative AI-powered compose feature, which leverages OpenAI's technology, to draft messages based on the context of a Team Chat thread in addition to changing message tone and length as well as rephrasing responses to customize text recommendations.

Zoom is committed to empowering customers with the tools they need to control their data. In order to use these features, customers will need to go to the Zoom admin console and opt into the free trials for each feature. As part of the opt-in, customers will also select data-sharing options with Zoom. Account admins may change this data-sharing selection at any time. Customer data will not be used to train third-party models. More information can be found [here](#).

To further help its customers and users, Zoom will continue to enhance its products with Zoom IQ capabilities. The next set of generative AI-powered features, scheduled to be released soon, will allow users to draft email content, summarize Team Chat threads, organize ideas, and draft whiteboard content:

- **Email compose:** Harnessing the power of generative AI, users will get email draft suggestions in response to the conversational context from prior Zoom Meetings, Zoom Phone calls, and email threads. Initially available in Zoom IQ for Sales, sales professionals will be able to quickly follow up with customers based on the context of their last conversation. Email compose will be generally available in the coming weeks.
- **Zoom Team Chat thread summaries:** Ever step away from the computer only to come back to a flurry of Team Chat messages? Available in the coming months, Team Chat thread summaries will allow users to catch up with the click of a button.
- **Meeting queries:** Joining a Zoom Meeting late can be both disruptive and confusing for the latecomer, but not anymore. Meeting queries will allow users to catch up quickly without disrupting the meeting flow by discreetly submitting a query via the in-meeting chat and receiving a generative AI-created summary of what they missed. The meeting queries feature is expected to be generally available in the coming months.
- **Whiteboard draft:** Who hasn't experienced the "cold start" problem? A slow start to a brainstorming session can put a damper on idea generation, but with whiteboard draft, teams will be able to get a set of initial ideas, simply using text prompts. The whiteboard draft feature is expected to be generally available in the coming months.
- **Whiteboard synthesize:** Brainstorming sessions typically end with a lot of ideas that need to be organized in order to execute. The whiteboard synthesize feature automatically organizes ideas into categories, so teams can get to work faster. This feature is expected to be generally available in the coming months.

## About Zoom

Zoom is an all-in-one intelligent collaboration platform that makes connecting easier, more immersive, and more dynamic for businesses and individuals. Zoom technology puts people at the center, enabling meaningful connections, facilitating modern collaboration, and driving human innovation through solutions like team chat, phone, meetings, omnichannel cloud contact center, smart recordings, whiteboard, and more, in one offering. Founded in 2011, Zoom is publicly traded (NASDAQ:ZM) and headquartered in San Jose, California. Get more info at [zoom.com](https://zoom.com).

## Zoom Public Relations

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<sup>1</sup> Meeting summary and chat compose with Zoom IQ are currently available in English only to Zoom One packages (Enterprise Plus, Enterprise, Business Plus, Business, Pro) and select Zoom legacy bundles (Enterprise Named Host, Enterprise Active Host, Zoom Meetings Enterprise, Zoom Meetings Business, Zoom Meetings Pro) —as free trials for a limited time. Select verticals and geos may be excluded.

Free trial features may be discontinued or modified at any time and may be subject to usage limits, regional or license restrictions, and other terms and conditions.



Source: Zoom Video Communications, Inc.